HeartRescue
Missions Software

Brochure

SoftwareApps.NET

SYSTEM REQUIREMENTS

Workstation-	
CPU:	Pentium 4 (1.0 GHz minimum)
RAM:	1024 MB
Disk Space:	126 MB (Allocated for Java plug-in)
Operating Systems:	Windows, Linux, or Mac
Server-	
CPU:	N/A
RAM:	N/A
Disk Space:	N/A
Operating Systems:	N/A
Network-	As long as the workstation can access the server host, any LAN, WAN, ISDN, dial-up connection, etc. will be sufficient.

Comparison Chart

	HEART LITE	**HEART PRO**
Maximum # of Clients	500	Unlimited
Maximum # of Workgroups	20	Unlimited
Maximum # of Employees	2	Unlimited
Maximum # of Dorms	Unlimited	Unlimited
Maximum # of Beds per Dorm	50	999
Maximum # of Segmentations	500	50
Multi-Site Capable		♥
Share Settings		♥

The **H.E.A.R.T.** (**H**uman services **E**valuation **A**nd **R**eporting **T**ools)

Family Software product line was written specifically for social service organizations with an emphasis on rescue missions and homeless service providers. This user-friendly collection of client-tracking software enables these organizations to gather the statistical data they need to operate at optimum levels.

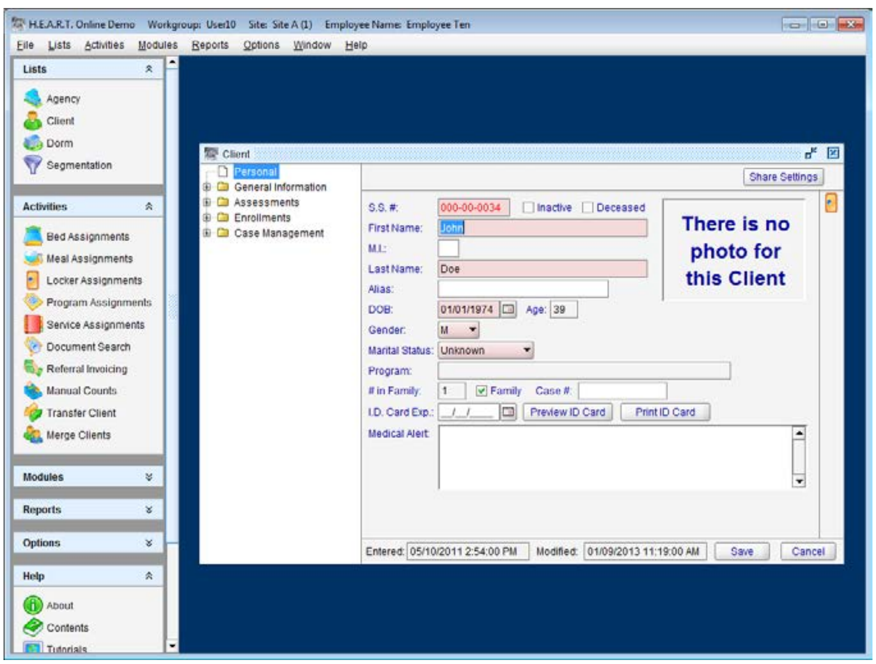
The **H.E.A.R.T.** ***Family Software*** consists of Heart Lite and Heart Pro. No matter what size your organization may be, there is a member of the **H.E.A.R.T.** ***Family Software*** to meet your specific needs and budget.

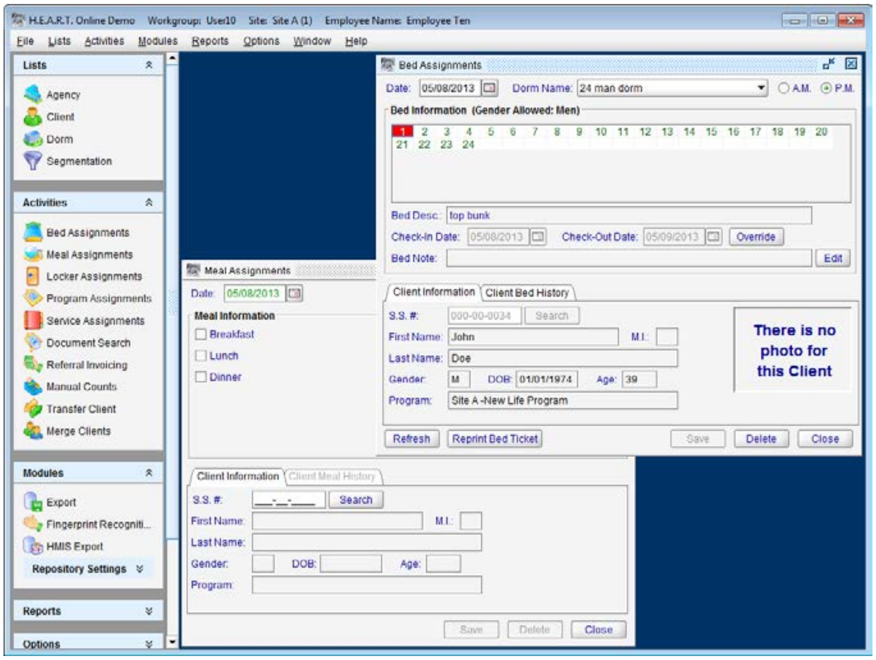
Key Benefits

1. You will have a program that is ready for immediate use.
2. You will not have to "reinvent the wheel"; the development process is complete.
3. You will be able to be proactive vs. reactive to your clients' needs.
4. All of your information will be easily accessible.
5. Your well-informed constituents will become better informed funding sources.
6. You will enjoy screens that are easy to look at and commands that are easy to use.
7. You will have a technical support team at your fingertips, just call.

H.E.A.R.T. *Pro* provides the multiple-facility or multi-agency continuum with a tool to better serve their communities as well support for additional modules. Software Application Services, Inc. provides technical support and licensing options for up to an unlimited number of clients. Your database is securely stored on our cloud infrastructure and backed up on a daily basis.

By using these products you can avoid duplication of service. The client will therefore be better served by not having to answer the same intake questions multiple times as they are referred from one facility to another.





"I have been using H.E.A.R.T. for about 7 or 8 years now, and prefer this program over all the others that I have used. Its design is well thought out. The things I like most is its speed, simplicity and accuracy. I can train my people no matter what their educational status or computer literacy, they can learn to run this program quickly and with confidence, not being intimidated or frustrated by it. If they make a mistake, they can fix it quickly and easily without panic. I have several programs that I currently use to collect data; however I use H.E.A.R.T. for all my reports, having complete trust in its accuracy and reliability. I don't have to double check anything. If you run a shelter or various types of in house programs, this is the best product for that purpose. This is the only program that I have seen that does everything I want it, and expect it to do. If you are looking into purchasing a program of this type, I would only recommend this one. I have tried several; this one is the best and wouldn't bother with anything else."

Britton Kimball

Emergency Lodge Program Director
Gospel Center Rescue Mission

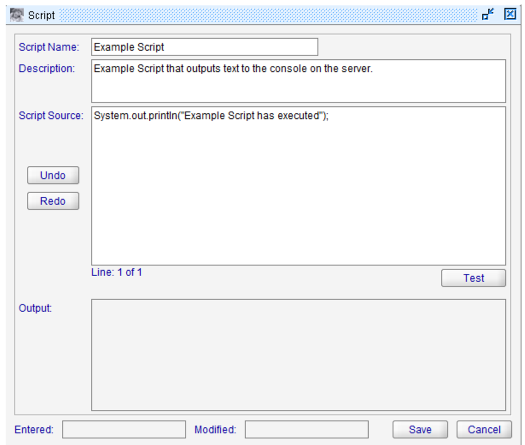
“Wheeler Mission Ministries has searched for a quality client database software package for several years. We even attempted to develop our own, but it was just never exactly what we needed until we discovered H.E.A.R.T. We went live with the H.E.A.R.T. software in January 2003 and have recently destroyed all our old manual card files and plan never to look back."

Gene Green
Senior Director of Mission Services
Wheeler Mission

Custom Scripting and Rules Engine

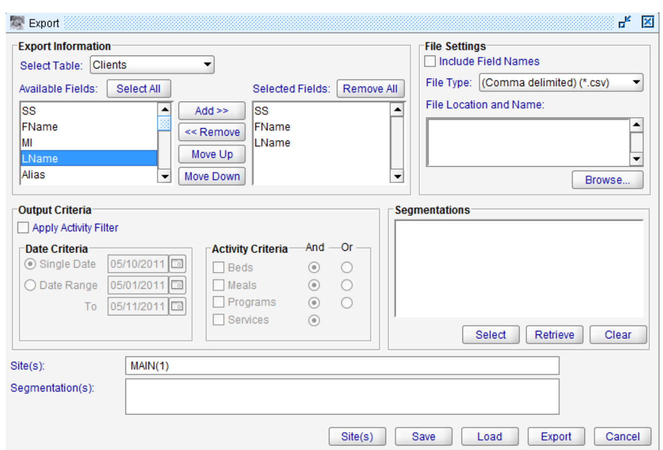
This module gives you the ability to create custom scripts for performing functions and other activities within the system. You can set rules (conditions) when a client is assigned a bed, meal, locker, program and/or service. (Requires prior knowledge of JavaScript.)

Future development plans include a scheduling portion which would allow you to schedule those custom scripts you created to run hourly, daily, weekly, and monthly or on specific days or dates.



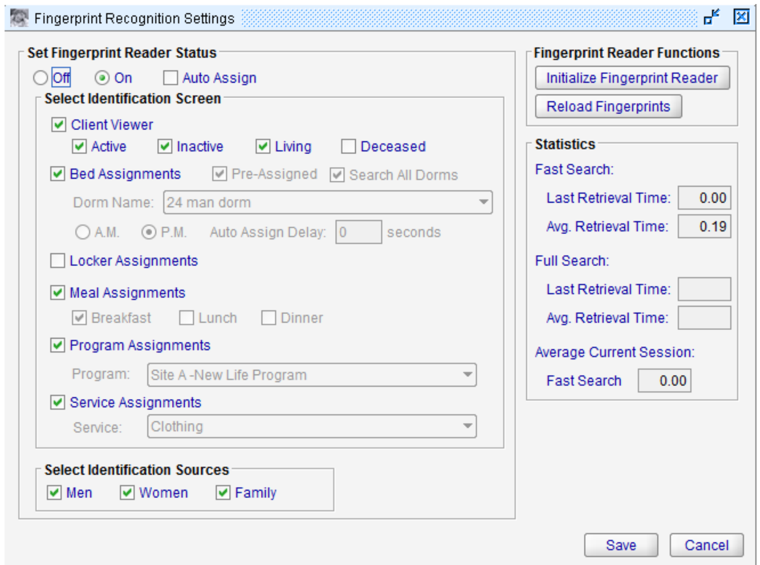
Export

The Export module will allow you to export any combination of data from the tables/fields that this module enables. You will be able to choose whether the data is exported as a comma separated value or a tab delimited text file.



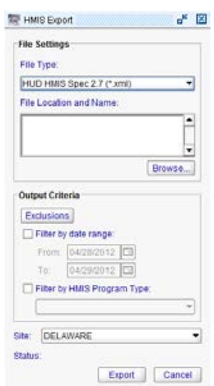
Fingerprint Recognition

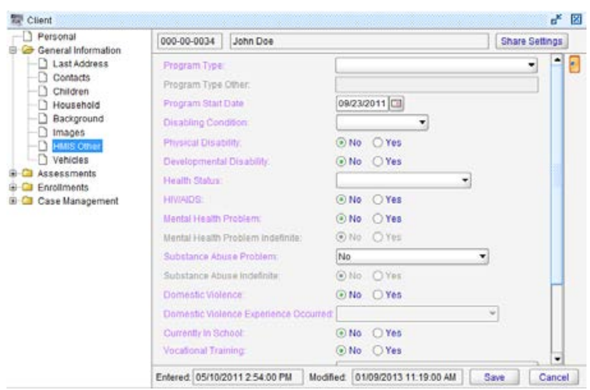
This module allows a client's fingerprint to be stored for verification purposes; you can use this module to more efficiently assign beds, meals, lockers, programs, and/or services.



HMIS Export

This module will allow you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that you work with and that wants your de-identified aggregate statistics. You can track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required. The data is exported as ".xml" (extensible markup language) file.

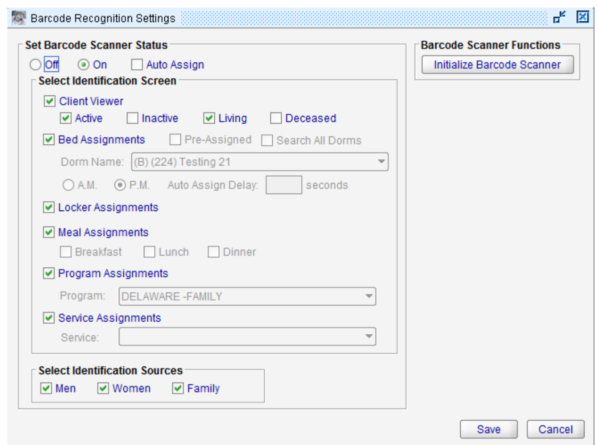




Accessory Modules

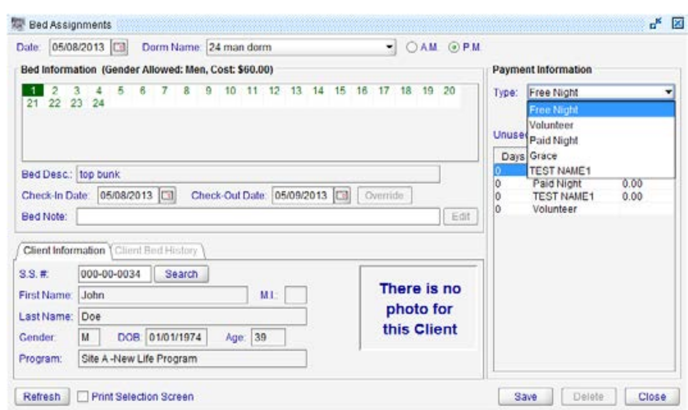
Barcode Recognition

This module allows a client's ID card barcode to be used for verification purposes; you can use this module to more efficiently assign beds, meals, lockers, programs and/or services.



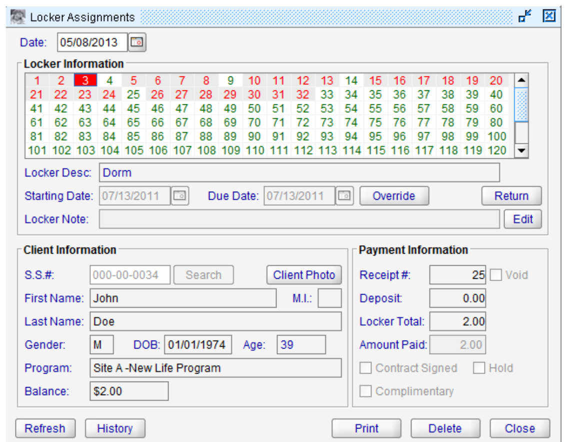
Client Payment

If your organization charges a nominal fee for a night's stay or collects a fee for beds and/or meals, this module allows you to track and record any payments you receive from the people you serve. The Client Payment module also has the ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.



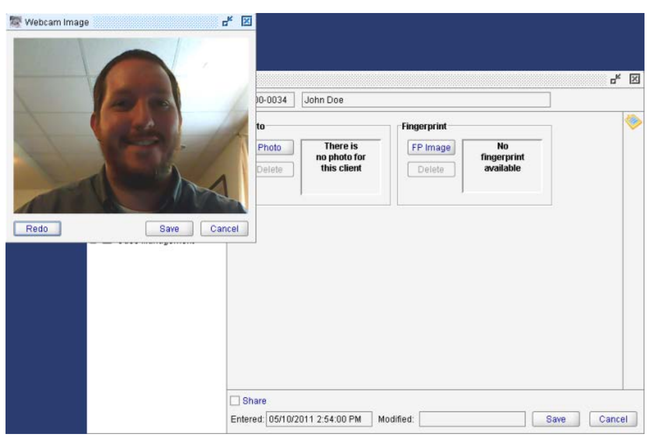
Locker Module

Keep track of when a locker was assigned and when it's due to be returned. It will also show the client's balance on a day to day basis. Automatically calculate what amount, if any, is due when the locker is returned. The included Late Locker List report will help to see who has a locker past its' due date. Also, with the Locker Receipt List you can print out all transactions related to the locker Assignments.



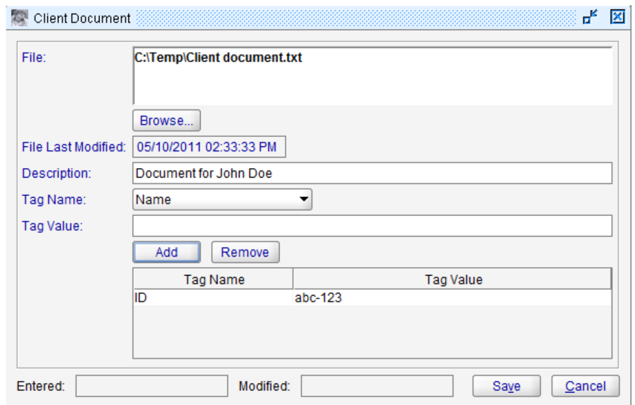
Quick Pics

Use this module to speed up the process of taking, viewing and saving your pictures by eliminating the process of saving and editing the pictures in another software program and then importing them. Works with numerous webcams and allows you to quickly and easily capture client's photos right in our software. No time consuming and expensive digital cameras needed.



Repository Module

Attach a digital copy of a form (i.e. .doc, .xls, etc.) or a scanned image (i.e. .jpg, .gif, etc.) to a client's record. There's also an area to search for files by a keyword or other criteria that you've associated with the file.



"The Durham Rescue Mission relies on H.E.A.R.T. *EX* to provide current and up-to-date information on all our residents. It provides our counselors and encouragers with a user friendly interface for tracking and entering useful information about where they are, what their needs may be or even where they see themselves in the future. It has also proved to be a useful reporting tool when providing needed information to staff. The support team has always responded in a timely manner and has been very sensitive to our needs."

Jim Cooper,

Anthony Dunaway

IT Staff

Durham Rescue Mission

"A valuable tool for ministry at Central Union Mission has been H.E.A.R.T. It allows for secure and fast record keeping so that we can organize ministry and services, track statistics, do better follow-up, record case notes, and overall help us to better serve our guests, students, and community. With it we can also take snapshots of data to see trends and enhance our outreach and programming."

-Rev. David R. Howard

Director of Overnight Guest Ministries
Central Union Mission

FEATURES

Reports

31 reports (1 additional report with Enhanced and Unlimited Server License, 4 additional reports with Client Payment, 4 additional reports with Locker Module, and 1 additional report with HMIS Export Module)

Segmentations *(filters for report results)* – Every **H.E.A.R.T.** product includes multiple pre-made reports. Within each report, the user is able to determine a variety of parameters or filters.

Intake Recording

Auto Assign Social Security Number – One manner in which **H.E.A.R.T.** products sort client information is by Social Security Number. If a client does not know his/her Social Security Number when entering your facility, **H.E.A.R.T.** products will automatically assign a 9-digit number. This number can be edited at a later date or left to stand as an internal identification number. Assigned numbers appear in red on the client's screen to eliminate potential confusion.

Auto City and County Entry – The user types in the zip code and the city and county appears in the appropriate boxes.

***User Defined Lists* – 40 Lists** (3 more with Client Payment Module and 1 more with Repository Module). The organization's appointed program administrator has control over client intake information. The administrator can tailor various lists with multiple customizable entries. These lists include tracking information such as addictions, drugs, programs, etc.

Program Designations - If a facility provides a program/service for a set amount of days, the administrator can designate that length of time for calculating purposes. Every time that program is entered for a client, a properly calculated program/service ending date will be displayed on the client record.

Images – It is possible with **H.E.A.R.T.** products to add .gif, .jpg, .png and .tiff images from your computer to client records.

Administration

Security Clearance – The administrator security workgroup gives the administrator the ability to completely customize the amount of access to client information by the other workgroups. In addition to having the option to restrict access to men, women, or family records, the administrator may also limit or allow access to individual segments of the client record and reports**.**

Administrator definable fields – **H.E.A.R.T.** products have always had administrator definable checkboxes and dropdown lists.

Administrator definable panels – Four of the client information panels can be renamed by the Administrator.